

# DANIEL R. LEPEL

(212) 252-9200 | daniel@lepel.us | Albany, NY | daniellepel.com

---

## SENIOR MICROSOFT CLOUD ENGINEER & ARCHITECT MICROSOFT 365, AZURE & IDENTITY ENGINEERING

---

### SUMMARY

---

Senior Microsoft Cloud Engineer with 20+ years across Microsoft 365, Azure, identity, and endpoint management. At National Business Technologies, sole senior engineer across 25 customer tenants: cut \$16K/year in redundant licensing across 80 endpoints, consolidated Duo MFA into Entra ID, and reduced device deployment time by 50% through Intune and Autopilot. On a cb20 engagement at Latham Pool Products, built Azure infrastructure from scratch (AVD, Data Lake, Data Factory, Databricks, ExpressRoute), consolidated 25 VMs to 3, cut hosting by ~\$79K/year, and replaced Mimecast with Microsoft 365 E5 Defender for Office 365 and Exchange Online Protection. Earlier, for MetLife via Atos/Siemens, ran messaging and identity operations for a 64,000-user financial services environment and managed teams of up to 22 across identity, desktop, and messaging. Current focus: Microsoft 365 E5, Entra ID, Conditional Access, Intune, Autopilot, Microsoft Defender XDR, and Microsoft Purview, with PowerShell 7 and Microsoft Graph for daily automation.

### CORE COMPETENCIES

---

#### Microsoft 365 & Azure Architecture

Tenant architecture, Azure landing zones, hybrid and cloud-first design, Microsoft 365 E5 platform adoption

#### Endpoint & Workplace Engineering

Microsoft Intune, Autopilot, Windows Hello for Business, endpoint standards, and modern device lifecycle management

#### Governance & Compliance

Microsoft Purview, DLP, sensitivity labels, retention policies, eDiscovery, Azure Policy, regulatory compliance frameworks

#### Identity, Security & Zero Trust

Entra ID, Conditional Access, Privileged Identity Management, Microsoft Defender XDR, identity, and endpoint security architecture

#### Automation & Operational Reliability

PowerShell 7 (daily use), Microsoft Graph API, Azure Automation, reporting, and platform health automation

#### Hybrid Infrastructure & Virtualization

Windows Server, Active Directory, Group Policy, Hyper-V, VMware ESX, Scale Computing HC3, Azure Arc, hybrid identity, and on-premises to cloud migration

### TECHNICAL SKILLS

---

- Identity & Security: Entra ID, Conditional Access, Privileged Identity Management, Microsoft Defender XDR, Zero Trust
- Endpoint & Devices: Microsoft Intune, Autopilot, Windows Hello for Business, co-management, Group Policy migration, device compliance policies
- Cloud & Platforms: Microsoft Sentinel (deployed & configured), Azure (Arc, Monitor, Bastion, Backup, File Sync), Microsoft 365, Veeam
- Automation: PowerShell 7 (daily use), Microsoft Graph API, Azure Automation
- Infrastructure: Windows Server (2000–2025), Windows (7–11), Active Directory, Group Policy, Hyper-V, VMware ESX (MetLife/FIS), Scale Computing HC3 (National Business Technologies), SAN storage (MetLife)

- Governance & Compliance: Microsoft Purview (DLP, sensitivity labels, retention, eDiscovery), Azure Policy, Microsoft Secure Score, NIST 800-207, HIPAA, SOC 2
- Networking & Storage: DNS, DHCP, VLAN configuration, site-to-site VPN, ExpressRoute, Azure Blob/File Share, SAN (MetLife), Veeam, Azure Backup, Rubrik (M365)

## PROFESSIONAL EXPERIENCE

---

### PRINCIPAL MICROSOFT CLOUD ARCHITECT

02/2025 – 02/2026

**National Business Technologies** — Regional MSP delivering managed IT, cloud, and security services

**Responsibilities:** Architectural owner for Microsoft 365, Azure, and Entra ID strategy across internal operations and ~25 managed customer tenants. Senior technical authority for identity, endpoint, and security architecture decisions.

- Owned Microsoft 365 and Azure platform architecture across internal operations and managed customer environments, establishing standards for identity, security, endpoint management, and cloud services.
- Designed and governed multi-tenant Microsoft architectures spanning CSP, Internal Use, and customer tenants, maintaining consistency, security, and operational clarity at scale.
- Led modernization initiatives migrating legacy platforms to Microsoft 365, including Exchange Online, SharePoint, Teams, and Intune, improving service reliability and end-user experience.
- Defined and implemented identity and security architecture using Entra ID, Conditional Access, Privileged Identity Management, and Zero Trust principles.
- Architected and standardized endpoint platforms using Intune, Autopilot, and Windows Hello for Business, cutting device onboarding time by 50% and improving device compliance.
- Consolidated MSP security offerings around Microsoft Defender and Intune, eliminating redundant third-party tooling across 80 endpoints and saving approximately \$16,000/year in licensing.
- Built PowerShell and Microsoft Graph automation for platform assessments, reporting, and SharePoint-based data ingestion, creating visibility into tenant health and compliance that did not exist before.
- Acted as senior technical authority during platform transitions and periods of elevated operational demand, while driving architectural changes that reduced escalation volume and improved customer and internal team satisfaction.
- Managed Hyper-V and Scale Computing HC3 hyperconverged infrastructure across client environments, supporting server consolidation and business continuity planning.
- Established change management and documentation standards where none existed, creating SOPs for repeatable platform tasks and building an audit trail for configuration decisions across the MSP portfolio.

### SENIOR INFRASTRUCTURE ENGINEER

03/2021 – 01/2025

**cb20 (assigned to Latham Pool Products)** — Pool and outdoor living products manufacturer (~2,000 employees)

**Responsibilities:** Sole Microsoft infrastructure resource for Azure, M365, identity, endpoint, and security architecture. Built the Azure environment from the ground up and owned platform operations end to end.

- Managed client transition to Azure Cloud infrastructure environment for servers.
- Modernized workstation onboarding/offboarding, reducing deployment time by 50%.
- Configured Intune environment for white-glove deployments, policy enforcement, and application deployments.
- Enhanced security posture through tools like CrowdStrike, Defender, and Azure Arc.
- Automated onboarding and offboarding workflows using PowerShell, saving approximately 200 hours/year in combined engineering labor across a high-turnover environment.
- Built Azure-based infrastructure and consolidated 25 on-premises VMs down to 3, cutting hosting costs by roughly \$79,000/year.
- Built an Azure Data Warehouse for enterprise operation migration to a new ERP.
- Rolled out Microsoft 365 E5 features across the organization, implementing end-user-facing tools and backend solutions, including Intune, Purview, and Defender.

- Served as senior escalation resource for complex Azure, Exchange, and Microsoft 365 issues while driving long-term improvements through automation and platform standardization.
- Managed disaster recovery and backup strategy using Veeam and Azure Backup for infrastructure workloads, with Rubrik handling M365 data protection separately, covering defined RTOs and tested recovery procedures.
- Deployed Azure Blob Storage and Azure File Share to replace aging on-premises file infrastructure, reducing storage costs and enabling cloud-accessible file services for distributed teams.
- Created six SOPs for Intune/Autopilot enrollment, mobile device management, onboarding/offboarding, and Conditional Access travel exceptions, enabling junior technicians to handle these tasks independently.

## SENIOR SYSTEMS ANALYST

05/2013 – 01/2021

**Fidelity Information Systems** — Banking and payment technology provider serving financial institutions nationwide

**Responsibilities:** Supported and maintained Windows Server infrastructure underpinning FIS banking and payment platforms across multiple U.S. data centers.

- Administered Active Directory across multiple domains, including a functional domain upgrade, coordinating the transition while maintaining platform stability for banking operations.
- Redesigned the daily report generation process for bank clients. Replaced a fragmented series of scheduled tasks spread across multiple servers with two concurrent jobs that ran toward each other from opposite ends of the client list, completing full coverage faster and more reliably.
- Built an Operations dashboard showing each bank's report status in real time: pending, running, or completed. Gave the team visibility they previously had to chase manually.
- Led Windows Server migrations across banking application environments, coordinating with application teams to maintain platform continuity throughout.
- Supported banking applications and AS/400 connectivity across multiple U.S. data centers, maintaining integration between legacy and Windows-based systems.

## CONTRACT CONSULTANT

2012 – 2013

Short-term contract work including Windows infrastructure analysis and vendor comparison for a New York State data center consolidation project.

## DISTRIBUTED SERVICES LEAD

11/1999 – 08/2012

**Atos/Siemens IT Services (assigned to MetLife)** — Global IT outsourcing provider; MetLife: Fortune 50 insurance and financial services

**Responsibilities:** Led enterprise messaging and infrastructure operations for a global services organization serving 64,000+ users. Managed teams of 15 and 3 simultaneously with full HR accountability including hiring, performance reviews, and terminations.

- Promoted into senior and lead roles over tenure, serving as Tier 3 messaging and security support lead with responsibility for complex incidents and platform stability.
- Managed large-scale Active Directory and Windows server environments, including roughly 800 Windows servers and 100+ Citrix servers in highly regulated enterprise domains.
- Delivered 24x7 operational support with sustained 98–100% SLA performance, while mentoring junior engineers and coordinating cross-team response efforts.
- Managed and provided process improvements for the Security & ID Administration team of 15.
- Led and supported the Tier 3 escalation team for all Messaging and Notes database issues.
- Managed SAN storage infrastructure supporting the MetLife global server estate, including provisioning, capacity planning, and coordination with storage operations teams.
- Administered network infrastructure including VLAN configuration, DNS, DHCP, and load balancer coordination across enterprise data center environments.

## CERTIFICATIONS

Yellow Belt Lean Six Sigma · ITIL v3 Foundations

## EDUCATION

**Bachelor of Science, Management** — Rensselaer Polytechnic Institute, Troy, NY